

NCH update report



Time: 5:30 pm

Date: 22 November 2017

Presented by: Paul Howard

| | Item | Executive Summary / Key Points | For information or decision |
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| 1 | Capital Programme & major works | <p>Maintaining decency continues across the City with kitchens and bathrooms being replaced through a planned programme of works. Single glazed windows continue to be replaced and composite doors installed.</p> <p>Surveys to all high rise bin chutes are completed and has identified that each hopper needs to be replaced as the seals are broken. The chutes themselves are fine but require cleaning. Work to the high rise chutes will be complete this financial year. Low rise bin chute surveys will happen next through a planned programme of work.</p> <p>Proposals from the fire risk assessments is to install sprinklers into all the high rise across the City including the following upgrades - intercom, fire alarm, smoke detectors. Installation of PA systems to communal landing areas. This will be a two year project starting in 2018.</p> | Information |
| 2 | Area Regeneration and Environmental Issues | <p>Environmental</p> <p>Birkin Avenue fencing works are all complete.</p> | Decision |

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| | <p>Coleby Avenue removal of fencing - this has now been completed with a positive reaction from the residents.</p> <p>Norton Street - Phase three commenced on site and expect completion in October. This project is still ongoing on site and will be completed shortly. Delayed due to private residents opting into the project at a later date.</p> <p>Parking solution at the Woodlands flats being collated after fire risk assessment - site visit has been made with the contractor, quotation has been received, working with tenancy estate management team to seek a solution.</p> <p>New Build</p> <p>Lenton scheme (incl Gateway blocks) due for completion 01/12/17</p> <p>Grander designs</p> <p>Sutton House, Radford - 31 flats have been refurbished with new kitchen and level access shower - open plan. Grander designs work to follow.</p> <p>Sutton House lift has been assessed, and is in good mechanical order, and so an aesthetic upgrade will be looked at..</p> <p>Church Square Scheme now has Executive Board Approval to construct 17 new family homes. The site has now transferred into NCH's ownership and NCH will also own and manage the new homes after construction. On target for 23/03/18 completion.</p> <p>Hopedale Close Nine brand new homes, delivered by NCH's in house team are now under construction. Public highway has now been hoarded with</p> | |
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| | | <p>NCH branded signage. Construction, Repairs & Maintenance operatives will start work on the superstructures during the last week of April. scheme completion 23/01/18</p> <p>Passenger lifts</p> <p>Pine View - contract awarded to AXIS who are due on site at end of October - resident meeting to tell them about the work is arranged for 24 October.</p> <p>Willow View - contract awarded to RUBAX who are due to start mid November, resident meet the contractor meeting to be arranged for mid November.</p> <p>Ash and Oak View - escalation review on reliability, call out timings and site survey has been made to Axis regarding the newly installed passenger lifts.</p> <p>Scooter stores</p> <p>Garfield Court, Radford – scooter store complete.</p> <p>Meden Gardens - to start in October 2017</p> | |
| 3 | Key messages from the Tenant and Leasehold Congress | <p>Following the launch of the street and block champion initiative in July we are continuing to recruit local street and block champions (tenants and residents of Nottingham City) who want to make a difference in the neighbourhood in any way they can. We have received positive feedback from a number of tenants who are enjoying the role and acknowledge the support provided by services within NCH and NCC in particular. We still need to recruit more volunteers and would welcome support with expressions of interest.</p> | X |

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| | | <p>The annual Garden Competition celebration event will take place at the Council House on 9th November and all finalists have been invited and the winner will be announced on the day.</p> <p>Two Dear Housing Minister events are being planned for 16th November at the Council House and all tenants have been invited through an insert in NCH news and through other digital and non-digital media channels to encourage feedback through a letter to the minister which will be delivered personally to him on 23rd November at an event in Nottingham.</p> <p>Nottingham City Homes Annual Tenant and Leaseholder Awards nomination window is open and closes in early January. We are looking for nominations for residents and community groups who are making a difference in their neighbourhood. Nominations are welcome from staff and residents and the Tenant Involvement Team are happy to provide support with nominations. Nominations can also be made over the phone to support those who may find it difficult to make a nomination in writing.</p> | |
| 4 | Tenant and Residents Associations updates | <p>Future meetings at the Woodlands are to be scheduled in to help coordinate block champions</p> <p>An integration event for the new residents at the Lenton New Builds will be held in the first two weeks of December</p> <p>Days of action safety days in the High Rises across the City- Woodlands is earmarked for two days in February 2018.</p> | X |
| 5 | Area Performance Figures | See Appendix 2 | X |
| 6 | Good news stories & positive publicity | On 12 October 2017 Nottingham City Homes, in conjunction with Community | X |

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| | <p>Protection evicted a resident on Alfreton Road who had been found with illegal drugs in their address. This was not the first time the address had been searched and illegal drugs found</p> <p>On 3 November 2017 Nottingham City Homes obtained an outright possession order against a tenant on Hopedale Close who had assaulted a Community Protection colleague.</p> <p>Three members of staff at Radford Housing Office have been nominated for STAR awards in three different categories at the annual company awards</p> | |
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